

# Decentralized freight intelligence in the parcel delivery industry

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### Traditional planning approaches



Centralized planning approach

Decentralized planning approach

![](_page_2_Picture_0.jpeg)

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### Decentralized freight intelligence

![](_page_2_Figure_3.jpeg)

![](_page_3_Picture_0.jpeg)

Decentralized freight intelligence

![](_page_3_Picture_2.jpeg)

![](_page_4_Picture_0.jpeg)

### Route efficiency vs situational awareness

- Goal: more efficient
  operations for more driving
  time
- > Challenge: Drivers lose some situational awareness

![](_page_4_Figure_4.jpeg)

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![](_page_5_Picture_0.jpeg)

### Experiment

- Field experiment in real-life operations an international parcel delivery company
  - 2 drivers each six days in total
    - 1 time benchmark
    - 2 times some information
    - 2 times more information
- > Measure: search time

![](_page_5_Figure_8.jpeg)

LIFO

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![](_page_5_Figure_10.jpeg)

![](_page_6_Picture_0.jpeg)

### Search times as % of stop time

![](_page_6_Figure_2.jpeg)

![](_page_7_Picture_0.jpeg)

### Search time distribution over the trips

![](_page_7_Figure_3.jpeg)

(ii) segments

(iii) LIFO

![](_page_8_Picture_0.jpeg)

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### Decentralized intelligence

### > Trade-off

- Efficiency gain by utilizing loading time for driving
- Efficiency drop by loss of situational awareness
- > Use of decentralized information
  - Efficiency drop can be mitigated already with very little information

Shoes	<b>ΓΩU, 1)</b> € SALE -Sux (2000)	
		<u> </u>

![](_page_9_Picture_0.jpeg)

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### Volume capacity

![](_page_9_Figure_3.jpeg)

![](_page_9_Figure_4.jpeg)

![](_page_10_Picture_0.jpeg)

## Efficiency gains

- Goal: More efficient operations -> more parcels per vehicle -> less vehicles on the road
- Means: use loading time for driving, provide drivers with information
- > Routing constraints
  - Total driving <u>time</u> constraints
  - <u>Volume</u> constraints (no. of parcels per vehicle)

No. of parcels per vehicle	Some information (segments)	More information (LIFO)
160	86.8%	77.2%
155	88.7%	78.9%
150	90.4%	80.4%
145	92.9%	82.6%
140	97.1%	86.4%
135	104.6%	93.0%
130	110.1%	98.4%

![](_page_11_Picture_0.jpeg)

### Key take-aways

> Decentralized freight intelligence may result in loss of situational awareness, but this can be mitigated already with very little information

> Reduction of 20% in the number of vehicles is feasible

![](_page_12_Picture_0.jpeg)